

# CAT NAPPING SUBURBAN RETREAT

## Best Professional Services Business



With the best accommodation around, Cat Napping Suburban Retreat is booming for owner, Ebony Centazzo.

Ebony says it all comes down to gut instinct and doing what she loves – looking after cats.

“I used a cattery once when I was going on holiday and thought automatically, I can do better than this, and my business was born from that first thought. I haven’t looked back,” she says.

Ebony credits her amazing team for the growth of the business, now with sites in Hoppers Crossing, Caroline Springs and Spotswood.

“I can really trust my staff and that has given me the confidence to work on other parts of the business. They are looking after our guests the same way I would and that is really important to me,” she says.

“Included in our rate is exercise time, dispensing any medications needed, gourmet meals, great-quality bedding and photo updates for the “humans” ... and loads of cuddles, of course,” she says.

“And importantly, the cats love it here. We really do make sure they have a great time and feel supported as cats can get scared when out of their usual surroundings.”